

Unmasking Narcissism.com
www.unmaskingnarcissism.com
info@unmaskingnarcissism.com
Chamber of Commerce: 68714629
VAT: 128772001B02

Program Terms & Conditions

Article 1. Definitions

- Client: the natural or legal person with whom an agreement has been concluded with regard to participation in a course.
- Participant: the natural person who actually participates in the aid program on behalf of the client.
- Programme: online program with the aim of transferring and/or increasing knowledge and/or skills.
- Conditions: these general conditions.

Article 2. Applicability

1. Dutch law applies to every agreement between the Client and 'Unmasking Narcissism.com' to which these general terms and conditions apply.
2. Exceptions to the conditions must be requested explicitly and in writing by the participant and are only valid if they have subsequently been confirmed in writing by 'Unmasking Narcissism.com'.
3. A registration in the manner as stated in Article 3 paragraph 1 implies acceptance of the applicability of these terms and conditions.

Article 3. Registration and confirmation of program by private individuals

1. Registration for a program is made by the participant via the registration form on the website. By sending the completed registration form, the participant agrees to these terms and conditions.
2. After sending the registration form, a participant will receive a confirmation email with an invoice from 'Unmasking Narcissism.com'. By sending this confirmation email, the agreement with regard to participation in the relevant program is established.

Article 4. Prices

1. When registering, the prices as stated on the website www.unmaskingnarcissism.com apply.
2. When registering for a program based on a mailing or offer, the prices apply as stated in that mailing or offer.
3. The price does not include materials, unless stated otherwise.

4. The stated prices include VAT.
5. Prices can be adjusted due to unforeseen circumstances.
6. Prices will be adjusted in the event of changes in the VAT regime and/or the level of the applicable VAT rates.

Article 5. Payment and cancellation

1. After registering for a program via the registration form on the website, the participant is directed to a secure payment page (which is hosted by PayPro).
2. Payment of the entire amount must be made via PayPro, whereby the amount is deposited into the bank account designated by 'Unmasking Narcissism.com'.
3. The participant is only assured of participation from the moment that the payment has been received by 'Unmasking Narcissism.com'.
4. In the event of cancellation, the following costs will be charged (even if the relevant amount has not yet been transferred by the participant):
 - in case of cancellation up to 4 weeks in advance: 25% of the total amount due
 - in case of cancellation between 4 weeks to two weeks in advance: 50% of the total amount due
 - in case of cancellation up to a week in advance: 100% of the total amount due
5. If a participant leaves a program prematurely on his own initiative, no refund of the amount paid is possible, unless 'Narcissist Unmasked.nl' has provided incorrect information about the course, or can be blamed for gross negligence.
6. For the monthly subscription to the Online Program "Recovering from Narcissistic Abuse" a notice period of one week applies before the start of the new term.

Article 6. Cancellation and denial of participation in courses by 'Unmasking Narcissism.com'

1. 'Unmasking Narcissism.com' reserves the right to cancel a program at all times. The participants will be informed here as soon as possible. In that case, 'Unmasking Narcissism.com' will refund the workshop fee paid by the participants within two weeks. If possible, 'Unmasking Narcissism.com' offers the participant an alternative. If a participant makes use of this, the amount will not be refunded.
2. 'Unmasking Narcissism.com' reserves the right to deny access to the associated Facebook group to a participant who behaves in an undesirable manner. This may include posting advertisements or disrespectful behavior towards others.
3. If a participant is denied (further) access to the Facebook group, no refund of the amount paid is possible.

Article 7. Liability

1. 'Unmasking Narcissism.com' is not liable for any damage caused by participation in a program of 'Narcist Ontmaskerd.nl' unless 'Narcist Ontmaskerd.nl' can be accused of intent or gross negligence.
2. If 'Unmasking Narcissism.com' is at any time liable for any damage despite the provisions of paragraph 1, this will be limited to a maximum of the invoice amount.
3. Indirect damage will not be reimbursed by 'Unmasking Narcissism.com'.

Article 8. Intellectual property

1. The emails sent to the participant during the program are for the participant only. The texts are subject to copyright. 2. The participant is not entitled to disclose, exploit or, in any way whatsoever, reproduce or reproduce information from and/or parts and/or extracts of the material provided without the express written permission of 'Narcissist Ontmaskerd.nl'. forward the emails to someone else.